

Author	Gillian Marnewick	Date
Division/BU	Responsibility Area	
01. Chemicals	0.2 SHERQ	29/05/2017

QUALITY, HEALTH, SAFETY, SECURITY AND ENVIRONMENTAL POLICY

Manuchar South Africa is an active and dynamic player in the supply of chemical raw materials and logistics services to the mining, detergent, glass, food, candle and various other industries.

Manuchar South Africa is committed to protecting the health, safety, security and assets of all our stakeholders, maintaining an environmentally friendly operation and promoting a culture of continuous improvement and innovation, whilst driving service excellence and customer satisfaction at all times.

Our Quality, Health, Safety, Security and Environmental (QHSSE) Policy is effected through:

Customer Focus

- Customers being at the center of our business, we continuously evaluate their needs and expectations, aligning our products and services to their requirements. We strive to deliver personalized customer satisfaction through service reliability and innovative solutions.

Compliance

- Comply with all applicable legislation, policies, procedures, customer and stakeholder requirements, as well as any other voluntary requirements to which Manuchar subscribe.

Risk management

- Manuchar strive to mitigate the impact of any foreseeable hazards, which may endanger the health and safety of personnel, the environment, and/or could affect the quality of products and services provided.

Pollution, Incident and Security Breach Prevention

- Implementing safe work procedures, and appropriate operating and administrative controls to prevent:
 - Pollution and harmful emissions
 - Over consumption of physical resources and energy
 - Waste through minimization, reuse and recycling
 - Work-related injuries, ill-health and safety incidents
 - Stakeholder asset loss and security breaches

Training, Development and Awareness

- The provision of effective training, education and awareness that is dedicated to ensuring our employees knowledge and skills are aligned and compliant with our business requirements.

Communication

- Our policy is communicated appropriately to our employees, customers, suppliers, contractors and any other interested party.

Measurement and Continuous Improvement

- Continual improvement takes place through the periodic review of our policy and business processes, the monitoring of key performance indicators and the setting of objectives and targets throughout our company to evaluate and improve the efficiency of our service, reduce our environmental impacts and work related incidents.



Steven Atkinson
Managing Director